

Park Life Dog Walking & Pet Services

Terms & Conditions

Terms of Business for Services Effective 1st October 2021

1. The Client is solely responsible for any and all harm or damage caused by their dog while it is under the care of Park Life Dog Walking & Pet Services, or is using any other services provided by Park Life Dog Walking & Pet Services, and agrees to indemnify Park Life Dog Walking & Pet Services in full against any liability arising from such harm or damage to third parties.
2. The Client agrees that, in admitting their dog, Park Life Dog Walking & Pet Services has relied on the Client's representation that their dog is in good health and has not harmed or shown aggression or threatening behaviour toward any person or any other dog.
3. All dogs will be subject to an initial assessment by Park Life Dog Walking & Pet Services staff prior to using Park Life Dog Walking & Pet Services. Park Life Dog Walking & Pet Services reserves the right to refuse admission to any dog deemed in their absolute discretion to be, or have the potential to be, dangerous or disruptive.
4. The Client agrees to notify Park Life Dog Walking & Pet Services immediately of any unwelcome, aggressive, proactive, or dangerous behaviour of their dog that has potential to cause harm to any other dog or individual.
5. Park Life Dog Walking & Pet Services offer services where dogs co-mingle in groups and the Client accepts that during the course of normal dog play their dog may sustain injuries. All dog play is carefully monitored to avoid injury, but scratches, punctures, torn ligaments, or other injuries may occur despite the best supervision.
6. Park Life Dog Walking & Pet Services will only let dogs off the lead once an "off the lead" consent form has been signed and will remain at the discretion of Park Life Dog Walking & Pet Services staff.
7. The Client is responsible for the full cost of treatment of any injuries or illness that their dog receives while under the care of Park Life Dog Walking & Pet Services, together with any associated costs e.g. call-out charges. The Client authorises the staff of Park Life Dog Walking & Pet Services to seek such veterinary advice and/or treatment as they deem necessary; where possible this will be carried out by the Client's usual/preferred Vet but this cannot be guaranteed for example in an emergency and the Client accepts that the staff of Park Life Dog Walking & Pet Services may at their discretion use any registered Vet. The client agrees to pay all such costs immediately upon pick-up of their dog, or by agreement of the proprietor.
8. Park Life Dog Walking & Pet Services reserves the right to refuse admission if the Client fails to provide adequate proof of vaccinations, or the vaccinations are found to be expired or otherwise incomplete.

9. Bitches may not attend Park Life Dog Walking & Pet Services while in season or pregnant. Park Life Dog Walking & Pet Services reserves the right to refuse admission if these criteria are not met.

10. The Client accepts that even though their dog is vaccinated against Bordetella (Kennel Cough) there is a chance that their dog could still contract Kennel Cough. The Client agrees that they will not hold Park Life Dog Walking & Pet Services responsible if their dog contracts Kennel Cough while attending.

11. The Client agrees to take any necessary measures or precautions to ensure that their dog is continuously free of contagious, infectious, or otherwise communicable diseases. The Client further agrees to notify Park Life Dog Walking & Pet Services immediately of any infectious and/or contagious disease or conditions their dog has been exposed to or is affected by. Such diseases and conditions include, but are not limited to: Distemper, Hepatitis, Kennel Cough (Bordetella), Parvovirus, Corona Virus, Worms, Lyme Disease, Fleas, Pregnancy, Infectious Skin Diseases and Intestinal Parasites. Park Life Dog Walking & Pet Services reserves the right to refuse admission until satisfied that the condition is resolved.

12. Park Life Dog Walking & Pet Services will from time to time, take photos and videos to send to the Client or use on their Website or other Social Media, The Client consents to this although if time allows Park Life Dog Walking & Pet Services will obtain approval from the Client first. All such media remains the property of Park Life Dog Walking & Pet Services.

13. The Client agrees that Park Life Dog Walking & Pet Services is not responsible for any lost, stolen or damaged leads, collars, tags, clothing or any other item left with their dog.

14. The Client agrees to ensure their dog has not eaten in the hour prior to pick up by Park Life Dog Walking & Pet Services to ensure sufficient time to digest food before any exercise or play. Failure to do so may result in the potentially life-threatening condition Bloat (Gastric Torsion)

15. The Client agrees to provide keys/arrange access to the dog for the agreed appointment; failure to do so will result in a cancellation for that day's service and will be paid in full by the client.

16. No variation of these Terms & Conditions will have effect unless confirmed by Park Life Dog Walking & Pet Services in writing.

LIABILITY

I (the dog owner) confirm to Park-Life Dog Walking and Pet Services that I am the legal owner of my dog; that my dog has not been ill with any contagious disease or condition within the past (30) thirty days and that my dog has received all necessary vaccinations. I understand that Park-Life Dog Walking and Pet Services is a day care and walking company and I agree that my dog will socialise with other dogs and I accept the risks involved and agree that Park-Life Dog Walking and Pet Services are not liable for any injuries or illnesses resulting during my dog's attendance.

I understand that if my dog has a history of aggression or biting, Park-Life Dog Walking and Pet Services reserve the right to refuse entry to my dog and I have disclosed to Park-Life Dog Walking and Pet Services any known dangers associated with my dog. Any behaviour deemed dangerous or inappropriate by Park-Life Dog Walking and Pet Services may result in the instant dismissal of my dog(s)

If any medical problems develop while my dog is in the care of Park-Life Dog Walking and Pet Services and I or the second contact cannot be contacted, I authorise them to do

whatever they deem necessary for the safety, health and wellbeing of my dog and I agree to assume full financial responsibility for all expenses incurred.

A deposit may be requested prior to boarding.

I understand that I must give at least 24 hours' notice of cancellation